

Frequently Asked Questions

Question 1 : Who are eligible to apply for Scholarship Schemes?

Answer : Students fulfilling the Scheme guidelines of various Ministries are eligible to apply for these scholarships. These are available on the Home Page of the Portal.

Question 2 : What is the last date for submitting applications online?

Answer : Closure dates for acceptance of various scholarship applications are available in National Scholarships Portal.

Question 3 : How can I apply online for scholarship?

Answer : In order to apply online, please visit the website through URL www.scholarships.gov.in

Question 4 : How to submit the online application? Should I need the user id and password to apply for scholarship?

Answer : Applying procedures for Scholarship Schemes for both Fresh and Renewal are given below:
Fresh: Student have to Click on the option "Student Login", on the home page of National Scholarships Portal. Fill up the application as per the instructions given by the system then click on save button. After saving, student will get a "Temporary ID". The system will instruct the applicant to submit his/her Temporary ID and date of birth to fill subsequent details. Once registration is complete on click of submit button, a Permanent Registration ID is generated which can be used for Renewal and tracking the status of application
Renewal: Renewal Students have to apply with their Application Id and Date of Birth which they registered previous year. Student can also use Forgot Application ID to retrieve their ID. Only those students would be able to Renew who had actually got the scholarships payments last year from NSP 1.0.

Question 5 : Can I edit the information already saved and up-to what time?

Answer : All the information can be edited till the closure of application form. After final submission, your application will be forwarded to the next level and application hereby cannot be edited.

Question 6 : Which fields in the application form are mandatory ?

Answer: Fields provided with red asterisk (*) mark are mandatory fields.

Question 7 : What happens, if I detect mistakes after forwarding the applications to the next level?

Answer : You should separately inform the mistakes detected by you to the Institute/District/Region/State. The software provides facility at the level of the Institute & State to edit & correct limited information.

Question 8 : Which fields Institute/State can edit ?

Answer : The Fields which can be edited are : Gender, Religion, Category, Profession, Annual Income, Aadhar Number, Disability, Day Scholar/Hostlar, Mode of Study, IFSC Code, Account No., Admission Fees and Tution Fees. However, corrections made by the Institute/State, if any, would be conveyed instantly to the student through SMS/email.

Question 9 : Do I have to fill up the online application in one sitting ?

Answer : No. You can fill up the online application in as many sittings as you wish, until you are satisfied that you have entered all desirable fields correctly. The software provides facility to save your application at every stage.

Question 10 : What is UID number/Aadhaar Number?

Answer : UID number otherwise known as 'Aadhaar' number is Unique Identification Number given by Unique Identification Authority of India (UIDAI). Aadhaar is unique 12 digit number assigned after de-duplication of biometrics.

Question 11 : Do I need to get my Aadhaar Card to apply for Scholarship ?

Answer : Aadhaar No. is not Mandatory for the Students in order to Register and fill up the application form online. Students can apply for Scholarship without entering the Aadhaar no. but in that case they have to enter Aadhaar Enrollment Id. For the States of Aasam, Meghalya and Mizoram Aadhar Number is not mandatory.

Question 12 : Is there any permanent ID? How will it be communicated to me ?

Answer : Yes. An Application ID (Permanent ID) will be provided to the candidate once his/her Registration is done. It will be conveyed to candidates through SMS and e-mail. Students should memorize their Application ID as it will be required while applying for Fresh/renewal scholarship.

Question 13 : Can I apply as a Fresh if I am a Renewal candidate ?

Answer : No, you cannot apply as a fresh if you are a Renewal candidate. Your application will be rejected in that case.

Question 14 : What should I do, if I do not find my institute name in the drop-down menu ?

Answer : You should immediately approach the institute to contact with the nodal officer of the State where the institute is located. You can also approach the Nodal Officer of that State directly through e-mail under intimation to the Ministry. If your institute is an eligible institution, the State Government concerned would enter it into the database and then you can apply.

Question 15 : How do I know the name and address of Nodal Officer/ State Department of my State ?

Answer : The name and contact details of the Nodal Officer/State Department of all States/UTs are available in “Services->Know your State Nodal Officer” option.

Question 16 : How to check the status of my application ?

Answer : Student can check the status of Online Application by submitting his/her Permanent id and Date Of Birth and open the link “Check your Status”.

Question 17 : How to view the details of a particular scheme ?

Answer : You may click on Guidelines link of particular Scheme displaying in On-Boarded schemes section on the Home page.

Question 18 : How to know the deadline for verification of application at Institute/District/State Level ?

Answer : As of now, the deadline for registration is September 30th 2017.The deadline for other levels like Institute/District/State would be published on the portal soon .

Question 19 : Would there be a procedure for publishing advertisement by States which may be put on the portal?

Answer : This procedure would be widely published as soon as the modalities are finalized.

Question 20 : How to overcome the problem of Login even after getting system generated Application ID and DOB as Password ?

Answer : The “Forgot Application Id” option may be used and this problem can be overcome by using Search by Bank Account Number and Search by Mobile Number.

Question 21 : For Renewal cases, the Login data ie Application ID and DOB of previous year is showing an error “Invalid User Name/ Password”. What is the remedy ?

Answer : The “Forgot Application Id” option may be used and this problem can be overcome by using Search by Bank Account Number and Search by Mobile Number.

Question 22 : There is no link available on NSP2.0 portal take care of registration of new educational Institute.

Answer : The facility to create new Institutes is provided to the State Nodal Officers.

Question 23 : what is the prescribed format available in NSP2.0 for uploading various type of documents ?

Answer : The format of document which can be uploaded is provided in the Document Upload Popup Screen.

Question 24 : How to handle the issue of length of Bank Account Number being restricted to 15 characters in NSP2.0 where the bank provides 16 or 18 characters ?

Answer : The length of the Account Number has been increased sufficiently.

Question 25 : In case applicant is unable to select Block/Taluk, how to overcome this issue ?

Answer : The Block/Taluk has made Optional.

Question 26 : Telephone helpline Number 0120-6619540 given on NSP2.0 portal is not functioning properly and lot of calls are being put on hold ?

Answer : The Telephone Helpline is been strengthened. More nodes are been added and working hours are also being increased.

Question 27 : Please explain the procedure of Renewal of old scholarship.

Answer : Please choose “Apply for Renewal “ option on the Home Page of the Portal there after the old Application Id and Password(Date of Birth) should be provided so that further steps can be executed.

Question 28 : Would the Login credentials be sent by SMS?

Answer : Yes. The Application Id and Password sent by SMS.

Question 29 : Can I know the operational guidelines for each stake holder?

Answer : These are being prepared for publishing.

Question 30 : How to know the contact details of various Nodal Officers?

Answer : The Scheme wise details of State Nodal Officers is available under the Services Link of the NSP Portal.

Question 31 : What is the remedy in case some scholarship scheme is not coming in drop down list ?

Answer : As per the inputs provided by the student, if these do not fit into the Guidelines, then Scholarship cannot be provided.

Question 32 : How to track the status of my application ?

Answer : An option “Check Your Status” is available once you login with Application Id and DOB.

Question 33 : How to know about the various services available on the portal ?

Answer : The complete User Manual, Contact Details of Scheme wise State Nodal Officers and other services are available under the link “SERVICES” on the Home Page of the Portal .

Question 34 : Is the usage of Digital Signature Mandatory ?

Answer : The use of Digital Signature is not mandatory at registration / verification stage of NSP Application .

Question 35 : How can Offline Entry be done in the Application ?

Answer : For Offline data, Bulk Download and Bulk Upload facility have been provided in the menu of State Nodal Officer . As per directions of Hon’ble Supreme Court, Aadhaar Number is not mandatory in NSP 2.0. Those students who do not possess Aadhaar id, can enter either enrolment ID (EID) or scanned copy of their Bank A/c No or Joint Bank A/c No with Parent or Guardian’s Passbook detail along with photo which are to be uploaded or submitted to the sanctioning authorities. A new tool for uploading Offline Data (Excel File) has been developed and provided in State Nodal Officer login for entering Bulk data and uploading for both Fresh & Renewal cases.

Question 36 : If I know the UDISE code of my Institute but Address and Location is not known or vice versa .how to resolve this problem ?

Answer : The school location and UDISE code and vice versa can be known from the below link http://www.mdm-mis.nic.in/MDM/school_dise_code_scholarship.aspx

Question 37 : What kind of search facility is provided to students for Institute, District during registration process ?

Answer : A comprehensive search facility including partial name search is available at the Institution name Level. A drop down list of districts is also available.

Question 38 : What documents are to be uploaded on NSP 2.0 while applying for the scholarships ?

Answer : Documents are required to be uploaded only for the Scholarship Amount more than ₹50000 per annum

Question 39 : What are the fields which are not editable at all ?

Answer : Aadhaar & Enrollment Id are not editable at any stage. these should be filled very carefully.